



FULL-SERVICE BROCHURE

HOTEL SECTOR



PRODUCT NUMBERS

CAPSULES

4028630	L'Or Capsules Ristretto 10pc x 10
4028620	L'Or Capsules Forza 10pc x 10
4028615	L'Or Capsules Ristretto Decaf 10pc x 10

CAFITESSE

4019309	Douwe Egberts Decaf Liquid Roast 1.25L x 2
4019323	Douwe Egberts Medium Liquid Roast 2L x 2
4019317	Douwe Egberts Intense Liquid Roast 2L x 2
4031284	Douwe Egberts Cafe Milc 2L x 4

HOT CHOCOLATE

4061044	Cocoa Fantasy Instant Hot Chocolate 1000g x 10
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STICKS

4021785	Douwe Egberts Pure Gold 1.5g x 500
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HOTELS & HOSPITALITY

There are many factors which contribute towards the overall guest experience; the ambiance, the service, and (of course) the quality of the coffee offering!

From reception foyers and busy breakfast buffets, to relaxed in-room coffee moments, we have the perfect solutions for your guests.





cafitesse

...IN HOTELS

Douwe Egberts Cafitesse is dedicated to offering a complete coffee solution, delivering premium coffee products tailored to your specific needs. We want to ensure that your guests receive the quality they deserve.

From bustling breakfasts and high-capacity conferences to cosy cappuccinos in the bar, Douwe Egberts Cafitesse has the solution for you.

CHANNEL CHALLENGES:

- To stand up to high-volumes and provide the choice of beverages guests would expect to see on any café menu
- Serve drinks quickly and prevent queues in areas of high foot-fall
- Ease of use and minimal time spent training to use and maintain the coffee machines

BENEFITS OF CAFITESSE:

- Produces vast range of fan-favourite coffees
- Super speedy dispensing with drinks from 3 seconds per cup
- Minimal cleaning and maintenance required – from as little as 2 minutes per week



EASY MAINTENANCE

- Easy refilling with simple frozen packs
- Simple on-screen cleaning instructions
- Minimal maintenance required



SPEED

- Serve up to 600 cups per hour
- Fill a 1L pot in only 14 seconds
- Serve an Americano in only 7 seconds

TIME SAVING

- No grounds means no need for emptying
- Less refilling with packs that serve up to 100 cappuccinos





SERVICE/DOWNTIME

Cafitesse machines are unbelievably reliable and robust

- Our Cafitesse machines average less than 1 call-out per year
- Most issues can be simply dealt with over the phone due to the simplicity of our machines

MINIMUM CLEANING TIME

Cafitesse machines offer a design for easy cleaning and maintenance

- Simple and fast cleaning from 2 minutes once a week
- A mandatory short-cleaning program for ease of use
- Digital displays show when maintenance is due

TRAINING

Easy to learn

- Minimal employee training is required
- Less staff downtime for training
- Infographic instructions mean there's no language barrier



CAFITESSE RANGE



Excellence Touch

Great tasting coffee in seconds. Fresh look. More to experience.

Douwe Egberts Cafitesse Excellence Touch offers a wide variety of coffee, from classic cappuccinos and espressos, to lattes. This user-friendly machine can dispense a black coffee in 7 seconds and a cappuccino in 14 seconds, with a high capacity of up to 600 cups per hour. With an intuitive touchscreen, easy refill system, and a simple cleaning operation (only 6 minutes twice weekly), it is ideal for all coffee needs.



Cafitesse Hot 'n' Cold

A full coffee shop experience at the touch of a button.

Cold drinks have never tasted so good, offering fast variety almost any way you want it. Douwe Egberts Cafitesse now offers cold coffee along with their great tasting hot coffee. Your customers can even adjust the strength and milk to their preferred taste at the touch of a button.



Quantum 200

High volume luxury hot chocolate.

The modern and reliable Douwe Egberts Cafitesse Quantum Touch 200 serves the same great tasting coffee or hot chocolate cup after cup. It has a mixing bowl to create café crème, espresso and hot chocolate. With its hassle-free maintenance, the Quantum 200 helps you delight consumers and dedicate time to what matters most. With 2 separate outlets, you can dispense coffee, hot chocolate or even pots of milk with this machine. Additionally, it only takes 5 minutes to clean per week.



Quantum 300

Perfect fit for high-volume black coffee needs.

The Douwe Egberts Cafitesse Quantum 300 machine can deliver a 1.5 litre pot of coffee in just 23 seconds. With 2 separate outlets, you can dispense two pots at the same time – and even have 1 pot decaf and 1 pot regular! A high-speed dispense system perfect for consistently great coffee at peak serving times, with minimal maintenance. This machine only takes 5 minutes to clean once per week and is the ideal machine when you need lots of coffee in large quantities.

LIQUID REFILLS



DE Decaf Roast Liquid
1.25L x 2



DE Medium Roast Liquid
2L x 2



DE Intense Roast Liquid
2L x 2



DE Cafe Milc Liquid
2L x 4



L'OR RANGE

MACHINES

Schaerer Soul

Fully automatic bean-to-cup solution.

- Perfect for bars, restaurants and café areas
- 14 coffee variations available both hot and cold beans

This machine offers hotel guests coffee shop quality coffee drinks every time with its intuitive, easy-to-use touchscreen.



L'OR Mini

The ultimate experience for in-room hospitality consistent high-quality coffee with ease.

- Perfect for in-room
- Gold standard coffee with L'OR capsules
- Award-winning contemporary design

Coffee recipes

- | | |
|----------|-----------|
| Coffee | Hot water |
| Espresso | Ristretto |
| Decaf | |



This coffee machine is ideal for guestrooms providing a premium in-room coffee experience. The award-winning sleek design delivers consistent high-quality coffee with ease.



L'OR BEANS

Indulge your guests with the gold standard of coffee beans.



L'OR Espresso Riche

Full. Bittersweet. Rich.

Its rich, bitter chocolate notes are balanced with sweet caramel-like flavours and aromas, lightly complemented with delicate touches of macadamia nuts. This captivating blend serves an idea ristretto or espresso – the perfect foundation for milk-based recipes.



L'OR Espresso Splendide

Dark. Characterful. Rich.

Chocolate notes, toast and a touch of cloves produce a complex and aromatic flavour. Best brewed as an espresso, cappuccino or any milk-based drink.

INSTANTS

For when pods and beans aren't quite right, we've got you covered from the bar and in-room to conferencing and back-of-house.

STICKS



Douwe Egberts Pure Gold

TUBS



Douwe Egberts Pure Gold & Continental

HOT CHOCOLATE



Douwe Egberts Cocoa Fantasy



SUSTAINABILITY



SOURCING FOR BETTER

We champion regenerative agriculture to enhance livelihoods and positively impact our planet. We go beyond certification:



Current score: 82/100



Full focus on products sourced under our responsible sourcing approach.



Contribute to farmers prosperity through concrete improvement projects at origin.



Our goal is to only purchase **100% sustainably grown coffee beans by 2025.**



AND WHAT ABOUT THE TRANSPORTATION OF THE COFFEE?

The transportation of Cafitesse is **4 times more efficient** than that of traditional coffee beans.

Our **vacuum-sealed bag-in-a-box packaging** reduces the need for excessive transport vehicles and **maximises space efficiency**.

Additionally, our Cafitesse coffee concentrate is up to 9 times stronger than regular espresso, allowing you to **make coffee with just 1 pack**. You would need 4 packs of beans to make the same amount of coffee that only 1 pack of Cafitesse would make!

MINIMISING FOOTPRINT

We strive towards planet-positive supply chains with reduced carbon footprint, using innovation and collaboration.

We will also build capacity to make farming more environmentally viable. We use sustainable craftsmanship:

- ☪ Roasting beans to perfection on renewable energy
- ☪ Maximising taste using all aromas from coffee beans in optimised Cafitesse brewing process

As a result, all energy consumed in the process is **100% green energy**.



We save up to 2,600 tonnes of CO₂ per year, equivalent to 1,300 round trips between Paris and New York!



JDE

PROFESSIONAL



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cafitesse